

GROWTH, RESOURCES AND COMMUNITIES SCRUTINY COMMITTEE	AGENDA ITEM No. 8
18 JULY 2023	PUBLIC REPORT

Report of:	Matt Gladstone (Chief Executive Officer)	
Cabinet Member(s) responsible:	Cllr Wayne Fitzgerald (Leader of the Council)	
Contact Officer(s):	Ray Hooke (Head of Corporate Delivery Unit)	Tel. 07803038774

END OF YEAR CORPORATE PERFORMANCE REPORT

RECOMMENDATIONS	
FROM: Matt Gladstone – Chief Executive Officer	Deadline date: July 2023
<p>It is recommended that the Growth, Resources and Communities Scrutiny Committee:</p> <ol style="list-style-type: none"> Notes the End of Year Corporate Performance Report. 	

1. ORIGIN OF REPORT

1.1 This report is submitted to the Growth, Resources and Communities Scrutiny Committee following this being noted by Cabinet and a request from the Corporate Leadership team to provide an update to the Committee on the council's End of Year Corporate Performance.

2. PURPOSE AND REASON FOR REPORT

2.1 The purpose of this report is to provide an update and to provide the direction of travel on the council's corporate performance in line with our priority outcomes as set out in the Sustainable Future City Council Strategy 2022-25:

- The Economy & Inclusive Growth** - maximising economic growth and prosperity for Peterborough as a City of Opportunity and do so in an inclusive and environmentally sustainable way, together with our city partners and communities.
- Our Places & Communities** – creating healthy and safe environments where people want to live, work, visit and play, enabled by effective community engagement and strong partnerships.
- Prevention, Independence & Resilience** - help & support our residents early on in their lives and prevent them from slipping into crisis.
- supported by a **Sustainable Future City Council** - adjust how we Work, Serve and Enable, informed by strong Data & Insight capability and led by a culture of strong Leadership.



2.2 This report is for Growth, Resources and Communities Scrutiny Committee to consider under its Terms of Reference No. Part 3, Section 4 - Overview and Scrutiny Functions, paragraph No. 2.1 Functions determined by the Council.

3. TIMESCALES

Is this a Major Policy Item/Statutory Plan?	NO	If yes, date for Cabinet meeting	N/A
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4. BACKGROUND AND KEY ISSUES

4.1 At its 12th October 2022 meeting, Full Council signed off the council’s “Sustainable Future City Council Strategy 2022-25”. Within it, the council has committed to deliver a Sustainable Future City Council which requires us to have an organisational structure that is built around needs, fixes the basics and delivers excellent customer services using a ‘OneCity – OnePartnership’ approach. This means looking at all aspects of not only *what* we do but *how* we do it, together with our city partners. Essentially this is about:

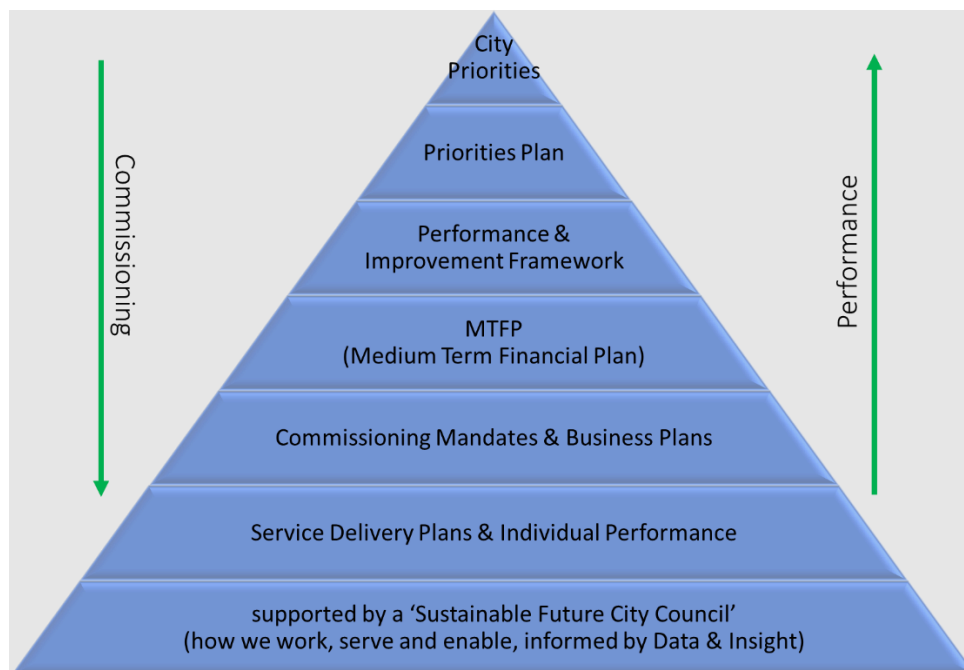
- **How we serve** – delivering excellent services to our customers and partners at all opportunities, based on their needs rather than our structures.
- **How we work** - maximizing flexibility and minimum constraints to optimise performance in support of those who depend on what we do.
- **How we enable** - creating highly performing services including HR, IT, Finance, Procurement, and key capability in data & insight.

As part of those plans, detailed service delivery plans to set targets for 2023/24 backed up by outline business cases are being developed and which set out the milestones and desired outcomes we are trying to achieve over the coming years - with accountable officers linked to each service plan.

We then monitor our performance and improvements against a set of agreed Key Performance Indicators (KPIs) – and then we can measure our outcomes and the social progress we make in

our city. Furthermore, the Department for Levelling Up, Housing and Communities (DLUHC) is expected to see a number of key KPIs going forward.

While we are defining our performance measures in more detail and start reporting on these in due course, Cabinet have asked for an update on the council's overall performance and our direction of travel around our City Priorities and translate this approach into tangible activity through a single Performance & Improvement Framework.



The content within the report has been sourced from quantitative service performance KPI data as well as qualitative observational input. Independent reporting of the council's performance will be undertaken by the Corporate Delivery Unit going forward.

5. CORPORATE PRIORITIES

5.1 The Corporate Performance report reflects progress made against all council priorities and their associated outcomes.

1. The Economy & Inclusive Growth
2. Our Places & Communities
3. Prevention, Independence & Resilience
4. Sustainable Future City Council

Further information on the council's priorities can be found here - [Link to Corporate Strategy and Priorities Webpage](#)

6. CONSULTATION

6.2 This is a monitoring report only; therefore, consultation is not required.

7. ANTICIPATED OUTCOMES OR IMPACT

7.1 The corporate performance report will support members to identify areas where improvement in performance is required.

8. REASON FOR THE RECOMMENDATION

- 8.1 The corporate performance report will support members to monitor performance across the services and progress towards delivering against our priority outcomes.

9. ALTERNATIVE OPTIONS CONSIDERED

- 9.1 None

10. IMPLICATIONS

Financial Implications

- 10.1 None

Legal Implications

- 10.2 None

Equalities Implications

- 10.3 None

11. BACKGROUND DOCUMENTS

- 11.1 PCC Corporate Strategy - [Welcome to Insite - Peterborough City Strategy & City Priorities \(1\).pdf - All Documents \(sharepoint.com\)](#)

12. APPENDICES

- 12.1 Appendix 1 – End of Year Corporate Performance Report